



Veolia's water solutions for more resilient Cities

*The way forward /
Disaster Resiliency Measures &
Capacity Building*

WATER ECO-SECURITY 2015
Experience Sharing Workshop

5 December, 2015

Veolia's approach on Resilience



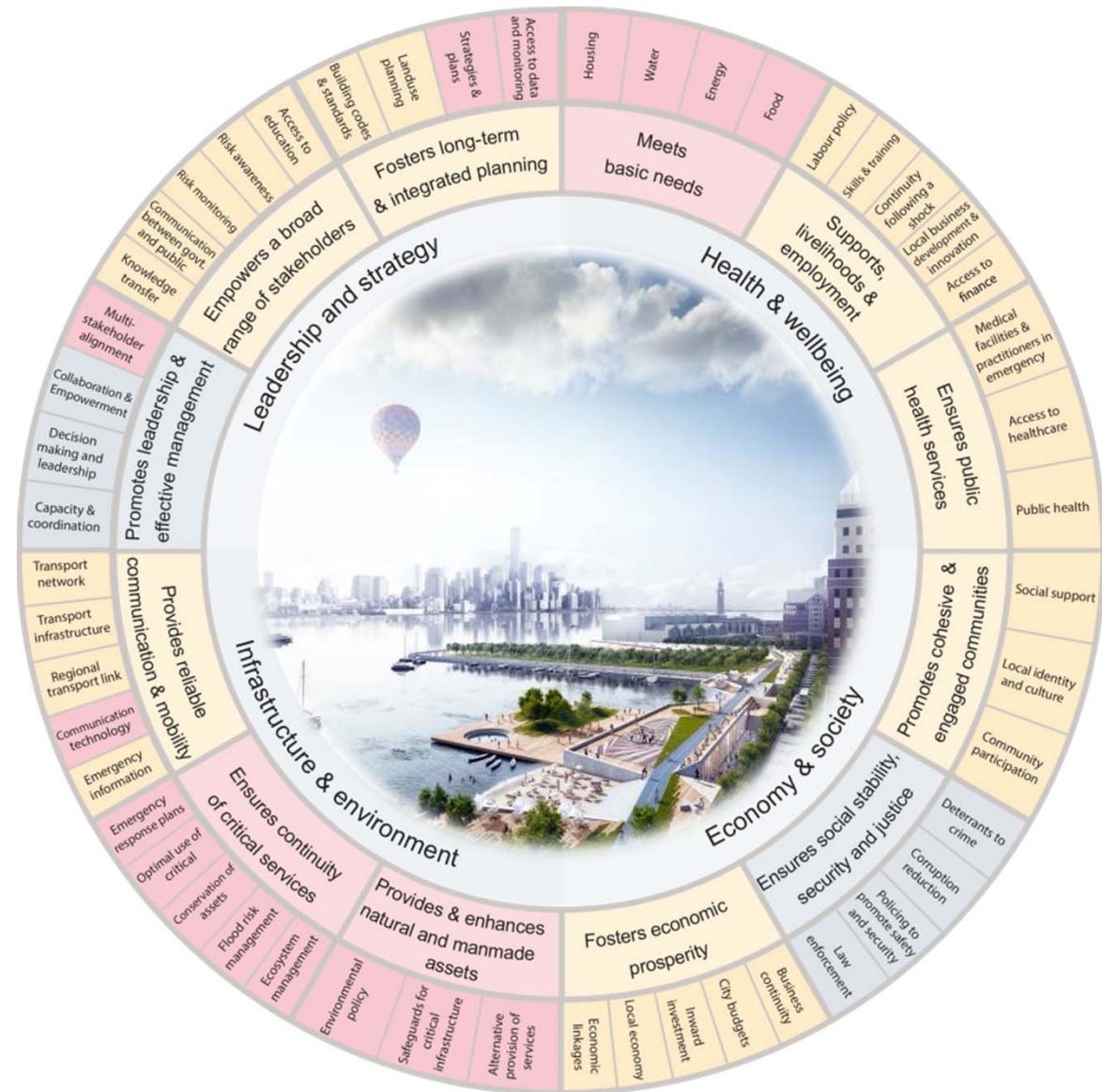
VEOLIA's core competences



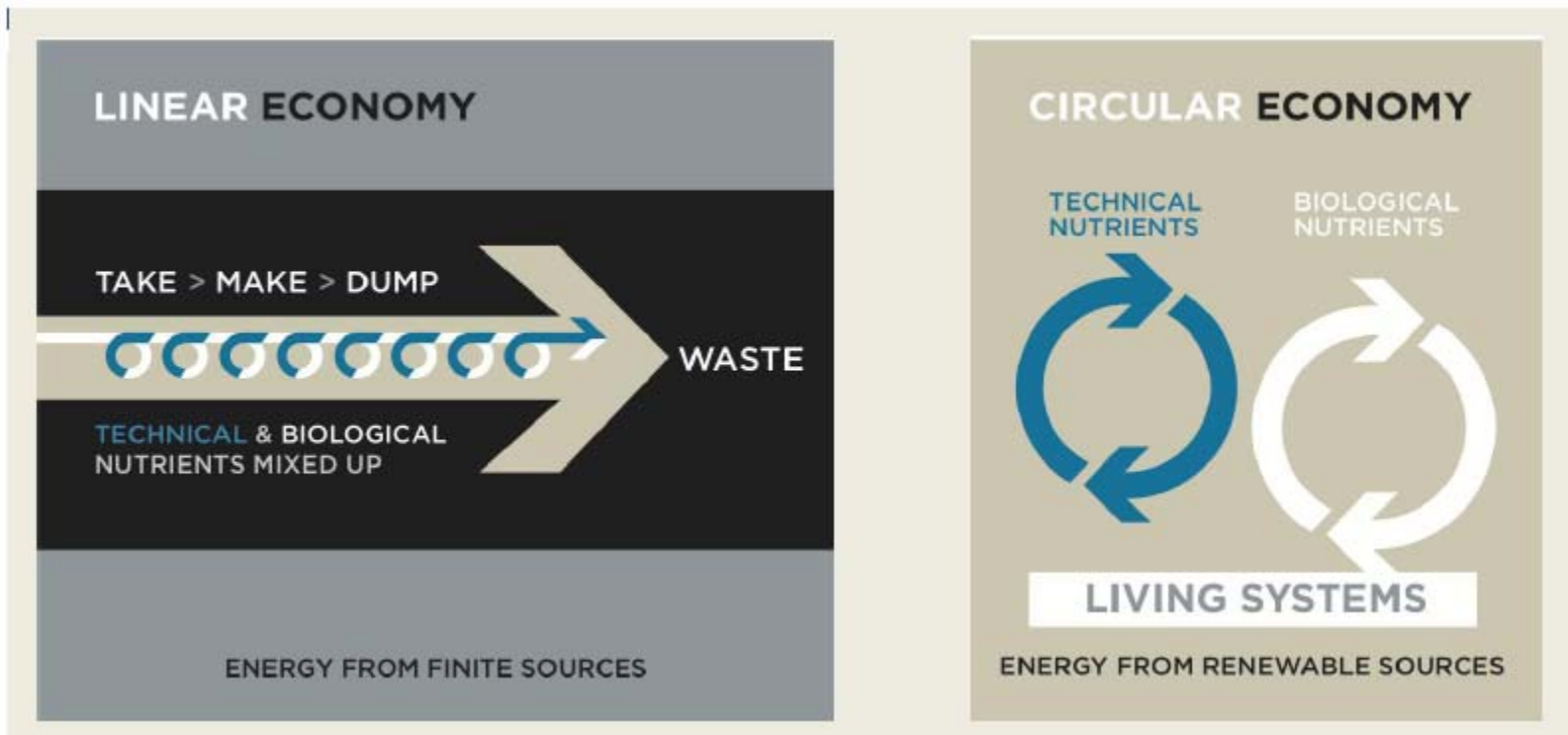
VEOLIA's contributions

The Veolia's resilient approach ensures that cities can perform effectively in the future.

Cities are equipped, organized and skilled to adapt and anticipate/overcome major risks.



Circular Economy is a shift in our way to think the way we do business



“A circular model based on reusing resources, regenerating natural capital, and designing for reuse”.

Rethink and redesign, reduce, reuse, recycle, dispose

1. Circular economy and water: Reuse

Recycling wastewater in Windhoek, Namibia

Context

- Average rainfall 250 mm/year
- 83% of this water evaporates because of the heat
- 1% filters down into the groundwater
- Groundwater = 40% of the country's requirements
- City suffers from chronic water shortage

Water consumption must be regulated

Veolia's solution

- Veolia and its partners have managed a potable water treatment plant in Goreangab since 2002
- The facility purifies large volumes of treated wastewater coming from the nearby wastewater plant
- It produces drinking water for nearly 300.000 inhabitants

Windhoek is one of the only cities in the world to recycle its water for domestic use, and the only one to do so on this scale



Case study Windhoek, Namibie



RESILIENCE, Municipal, Windhoek, Namibie Wastewater recycling for potable purposes



KEY INFORMATION AND FIGURES



CONTRACT SCOPE
Site: Windhoek, Namibia
Scope: Wastewater treatment plant

CONTRACT DATA
Duration: 20y
Contract type: concession,
Annual turnover: 4m€

INFRASTRUCTURES
1 recycling plant Goreangab – 21,000m3/d

The challenge

The context

- Rapidly growing conurbations such as Windhoek or coastal cities (Swakopmund, Walvis Bay) undergo severe water scarcity issues, which call for considerable infrastructure expenses in order to reinforce water supply.
- In agreement with municipalities, the plant's operating contract needs to follow strict requirements, notably in terms of water supply quality – as the water will be drunk in the end – and in terms of procedures to follow.

The needs

- Catering for growing water demands from the population (+5%) as the country suffers from severe water scarcity issues
- Exploiting a pioneer plant for pre-purified wastewater recycling for drinking purposes
- Transferring competences in drinking water production and recycling to local authorities

350,000
inhabitants
catered for

7.6 million m3 of
potable water

35% of daily
water demand

WATER SOLUTIONS



Veolia's solution

- The hydraulic stress that Windhoek undergoes has led the city to recycle domestic waters three decades ago onward, thus catering for more than 30% of daily water demand.
- The Goerengab plant allows the Namibian capital to consequently increase its drinking water supply (multiplied by 3).
- The plant produces up to 35% of daily water demand.
- In addition to important environmental aspects, the plant also produces cost-effective water for industrial purposes.

PLANET



Recycled water for
drinking and industrial
purposes.

WOMEN & MEN



100% Namibian people
are employed (technical
and management)

Commercial Use ONLY

Update: 2015
Contact: Africa

Coordinated by: Pauline Dumons
Innovation & Markets

The benefits for our client

- From 5.8m to 7.6m m3 of drinking water annually available for city populations
- Efficient competences transfer for water production and recycling: personnel is composed at 100% of Namibian people, for both technical and management jobs.



MUNICIPAL OFFER



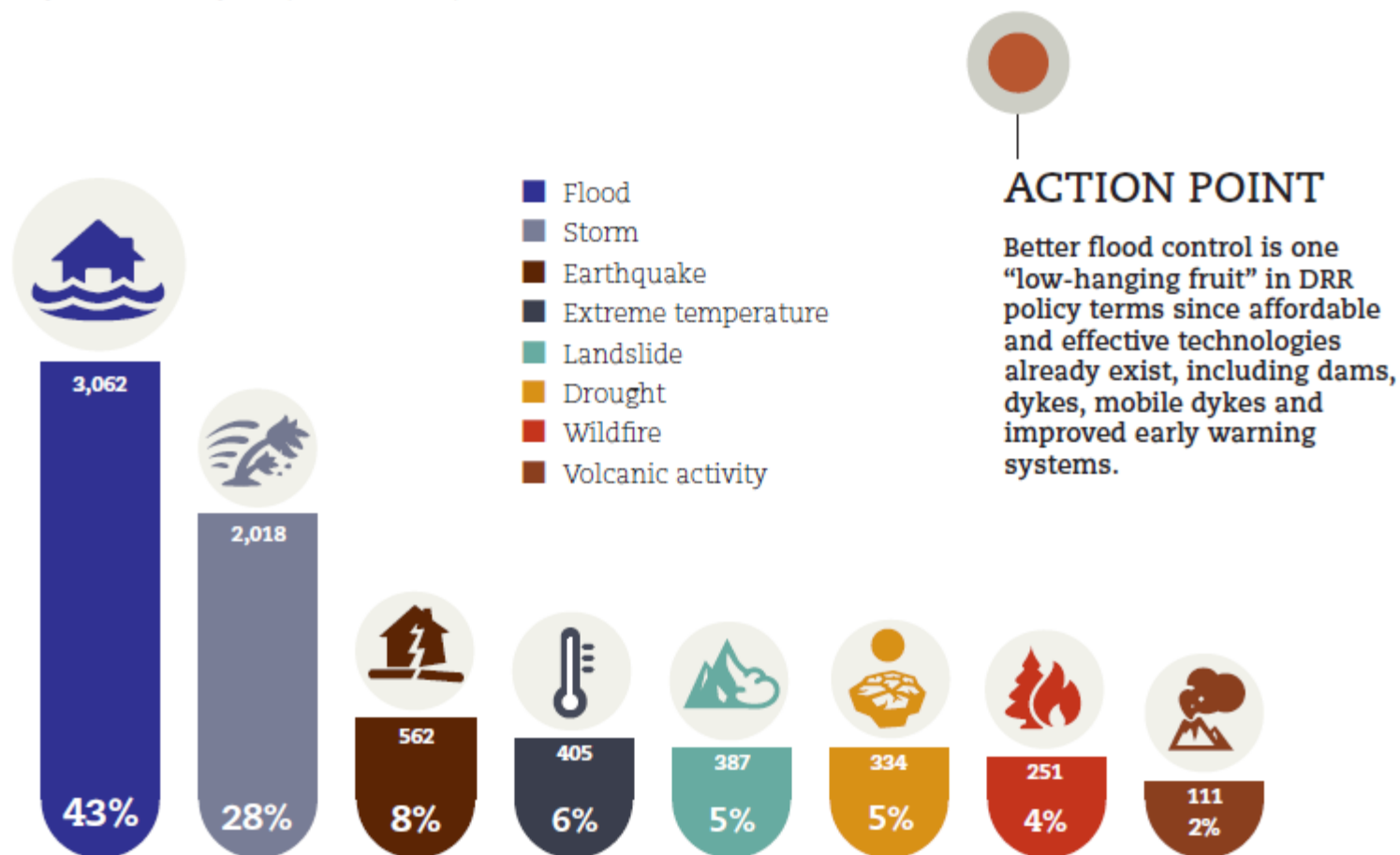
2. City resilience to withstand water shocks and stresses

UNISDR : United Nations International Strategy for Disaster Reduction

The Human Cost of Weather related Disasters

1995-2015 (report issued on 20/11/2015)

Percentage of occurrences of natural disasters
by disaster type (1995-2015)



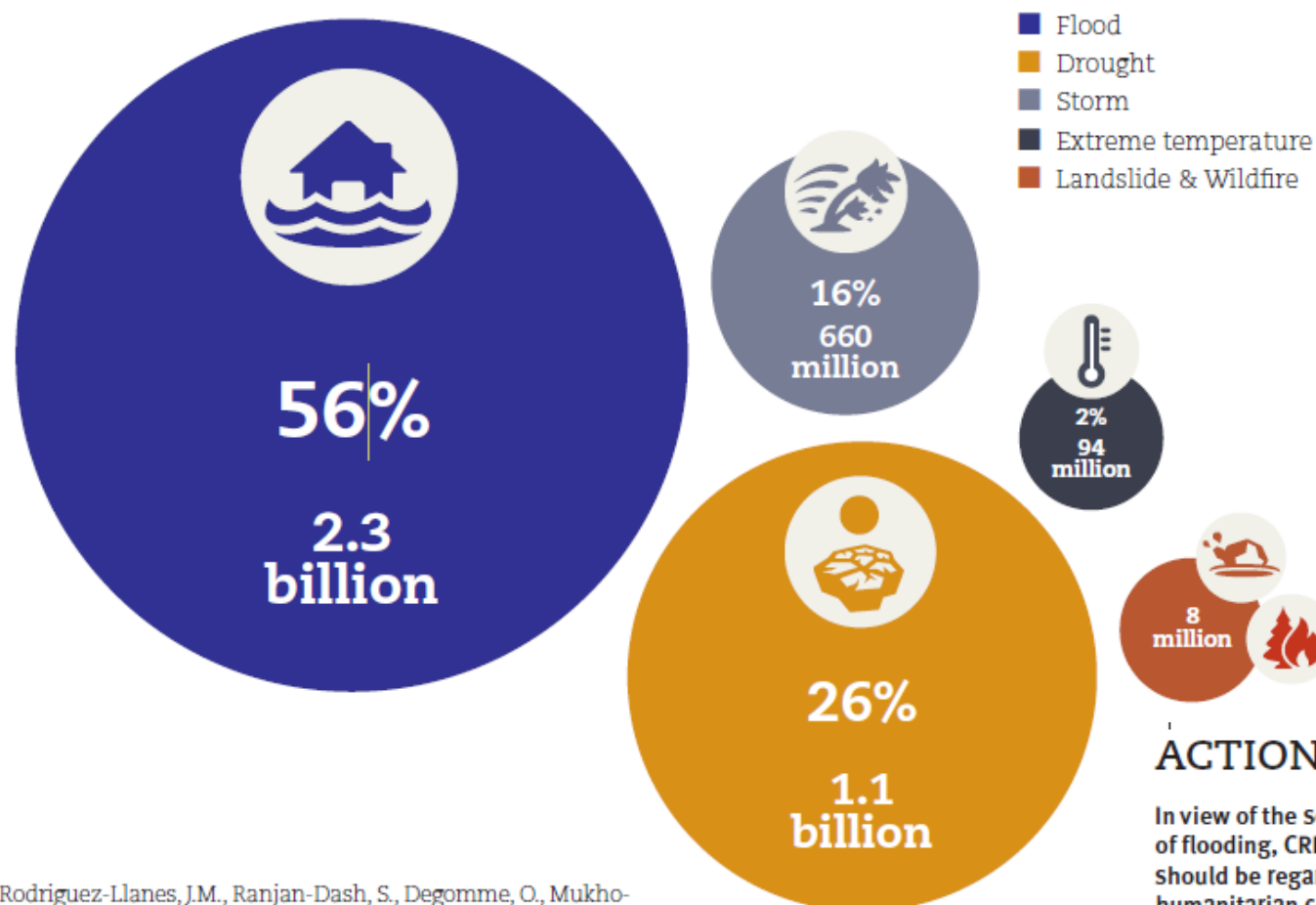
UNISDR : United Nations International Strategy for Disaster Reduction

The Human Cost of Weather related Disasters

1995-2015 (report issued on 20/11/2015)

Numbers of people affected by weather-related disasters (1995-2015)

(NB: deaths are excluded from the total affected.)



ACTION POINT

In view of the serious health and socio-economic impacts of flooding, CRED and UNISDR believe that flood control should be regarded as a development issue as well as a humanitarian concern. Priority should be given to cost-effective mitigation measures in poor regions at high risk of recurrent flooding, together with malnutrition prevention programmes.

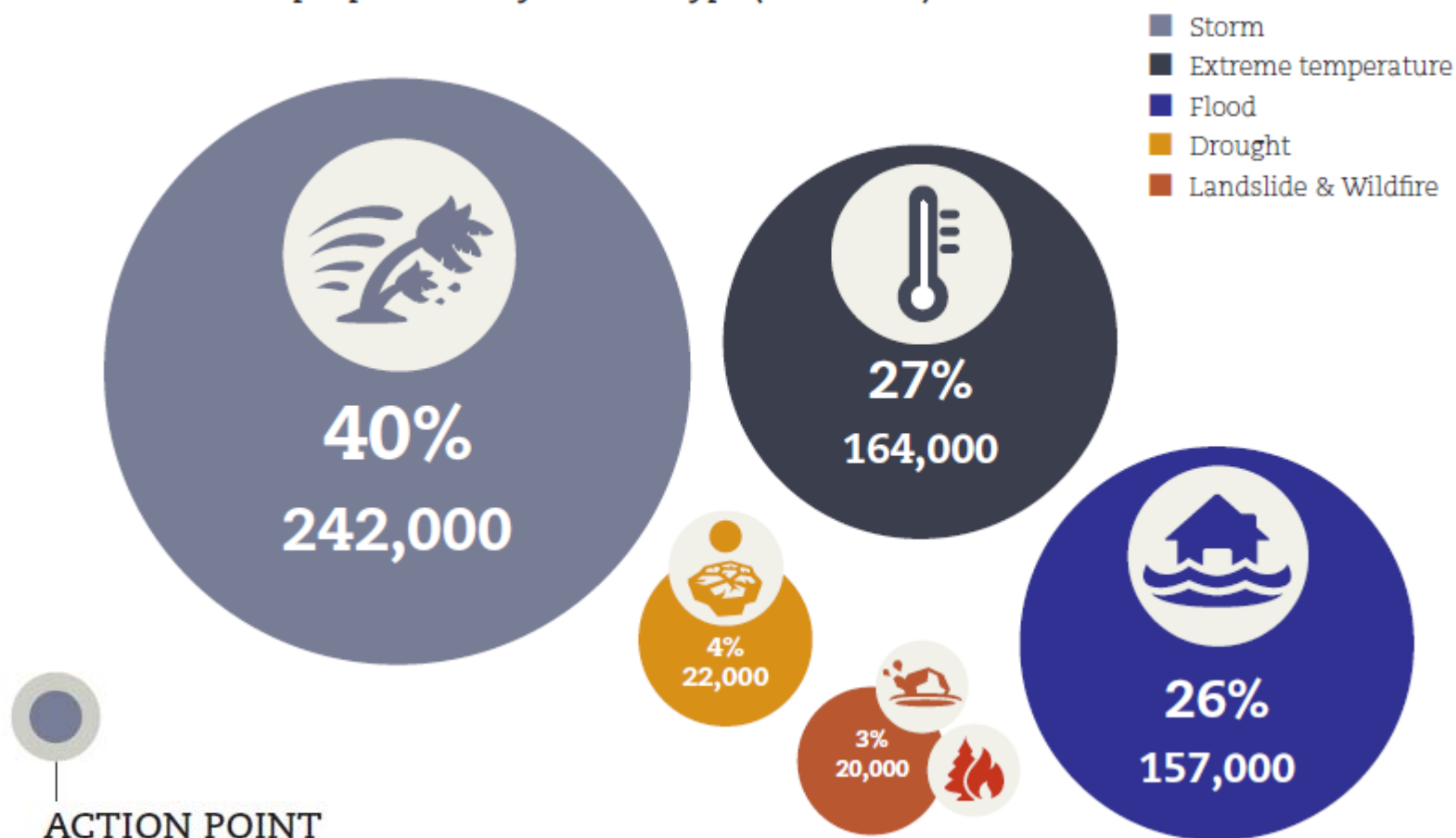
³ Rodriguez-Llanes, J.M., Ranjan-Dash, S., Degomme, O., Mukhopadhyay, A., Guha-Sapir, D. (2011). "Child malnutrition and recurrent flooding in rural eastern India: a community-based survey". BMJ Open 2011;1: e000109.

UNISDR : United Nations International Strategy for Disaster Reduction

The Human Cost of Weather related Disasters

1995-2015 (report issued on 20/11/2015)

Numbers of people killed by disaster type (1995-2015)



ACTION POINT

More effective deployment of storm early warning systems could save many more lives in future, particularly in poor rural communities at higher risk. Proven life-saving measures, such as cyclone shelters and wind-resistant buildings, are also options which (according to resources available) could help protect vulnerable populations.

Floods

**Two different flood situations...
... with the same kind of solution :
Risk control by a good regulation of flows**

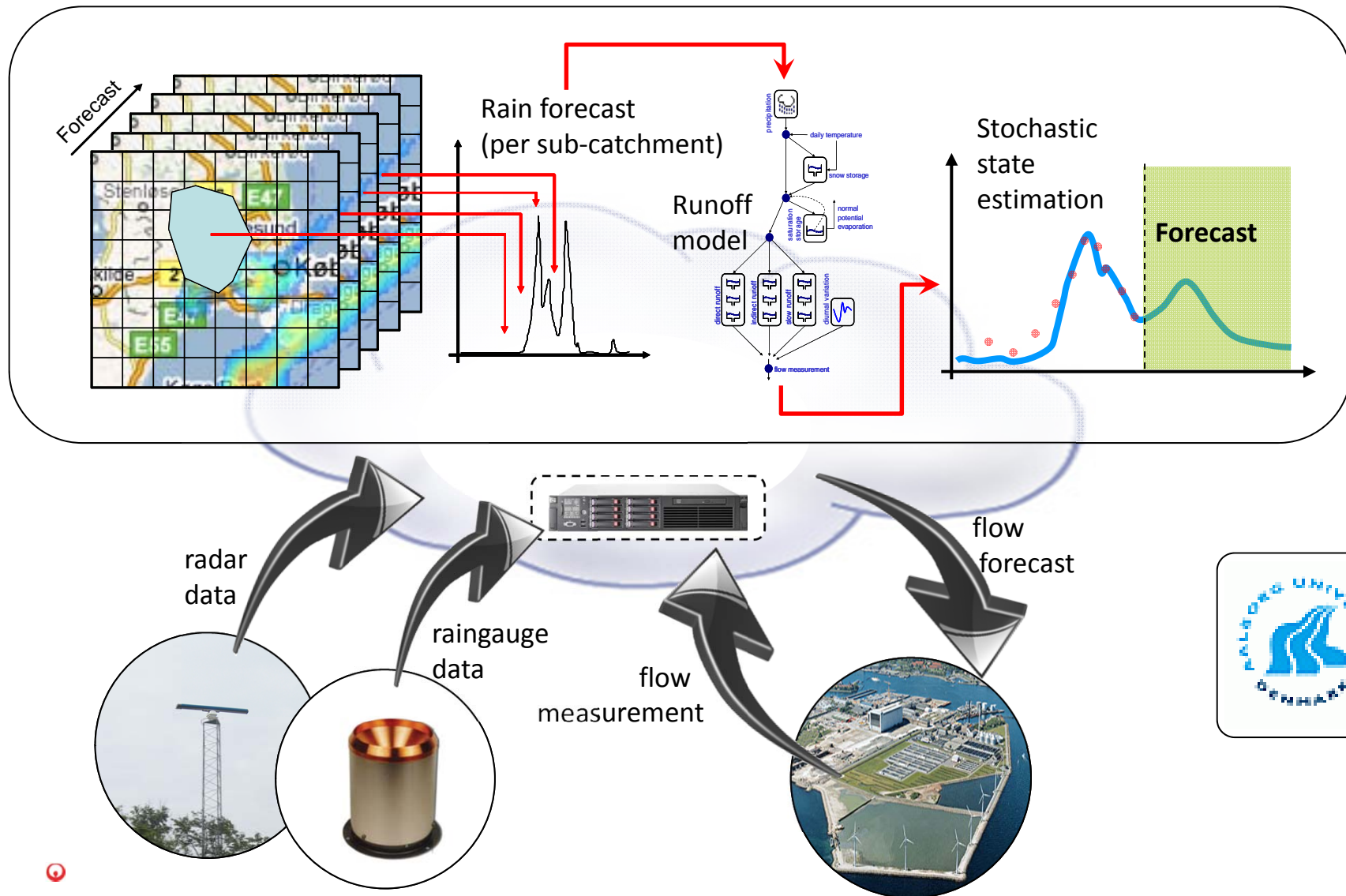
- Floods from rivers and other water courses from the hydrological system
- Flood from overflow from urban sewerage system, also called “urban pluvial flooding”

**How to help
extend the return period
of rain "limit" (tipping point)
with a good flow management ?**

Copenhaguen

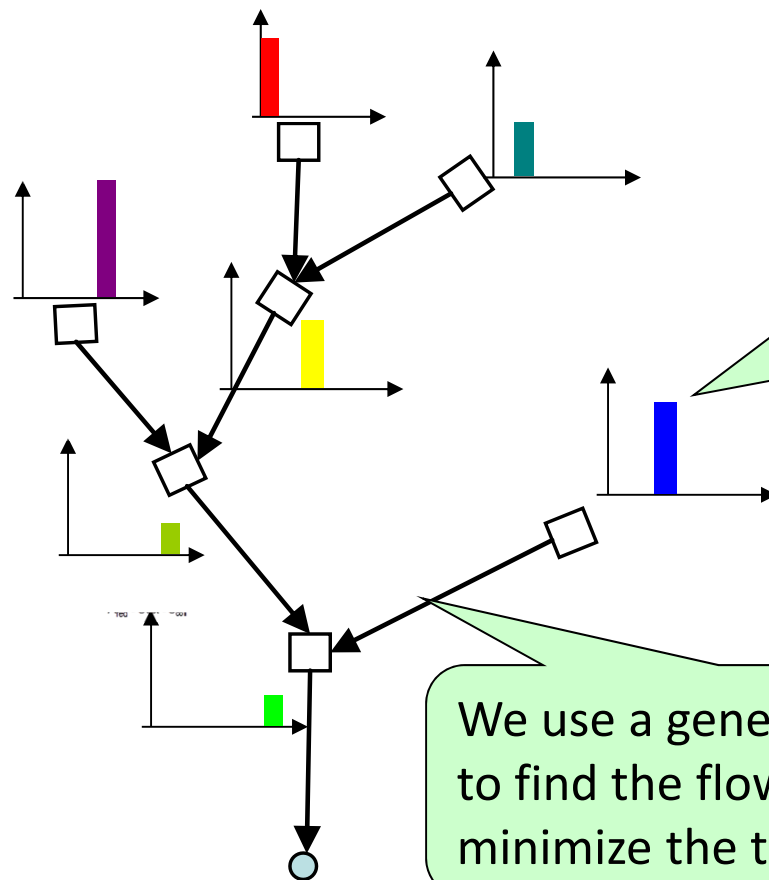


Copenhaguen: STAR Utility Solutions **PREACT**



Copenhaguen: STAR Utility Solutions

Sewerflex



Calculate risk at each section:

- forecasted flow
- storage filling
- connected area
- anticipated impact (prioritisation)
- transport capacities
- treatment capacity

We use a genetic algorithm to find the flows that minimize the total risk.

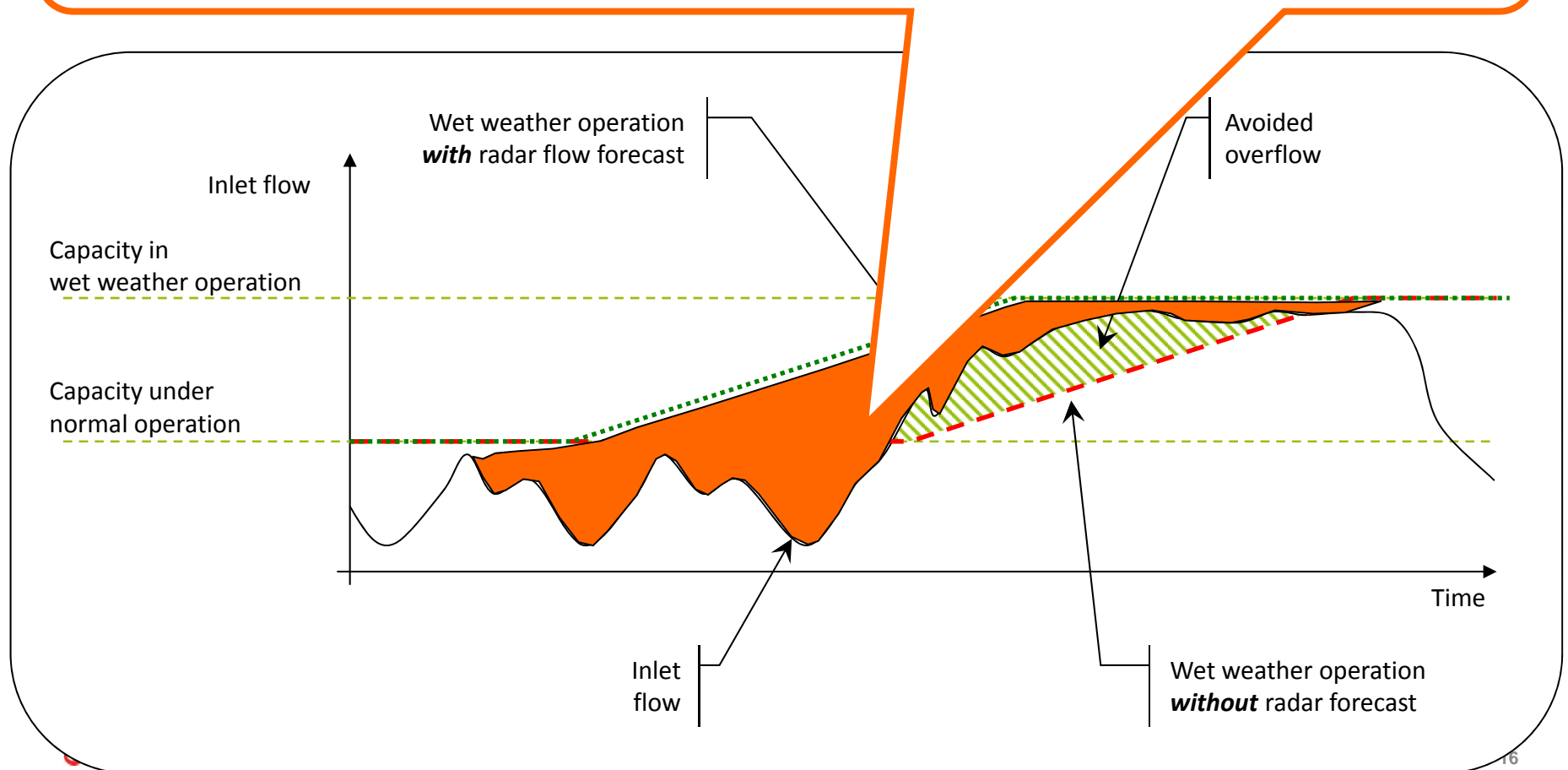
General Algorithm

The genetic algorithm is a mathematical search engine use to find the optimal flows within the network that minimise the total risk of overflow.

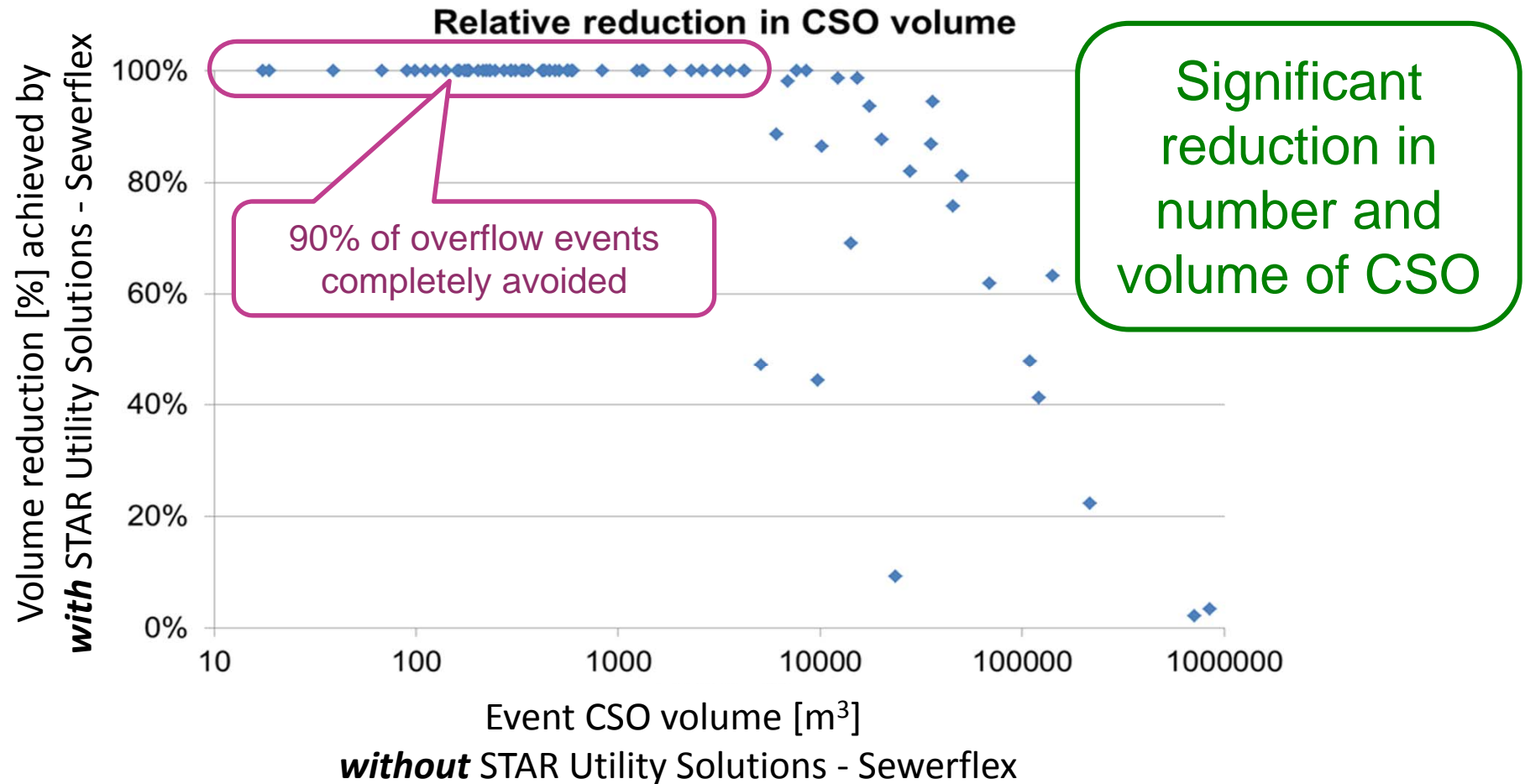
Copenhaguen: STAR Utility Solutions

Avoid combined sewer overflow

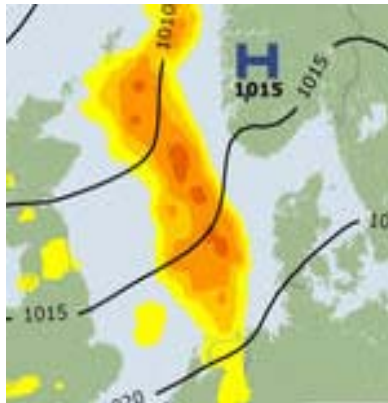
(flow forecast + wet weather operation) + integrated real time control



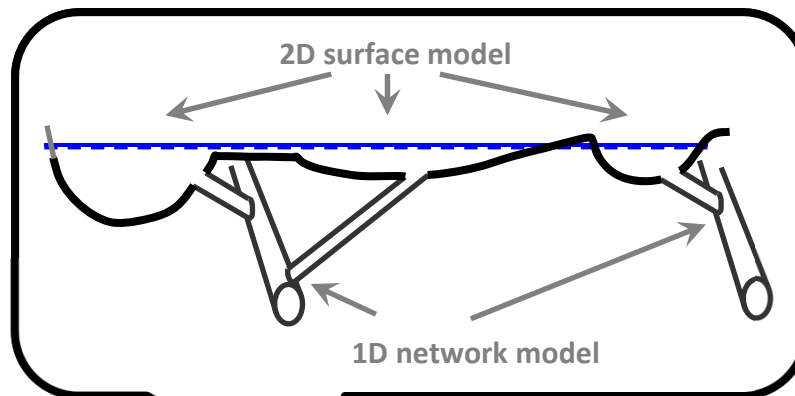
Copenhaguen: STAR Utility Solutions



Copenhaguen: STAR Utility Solutions **SURFF**



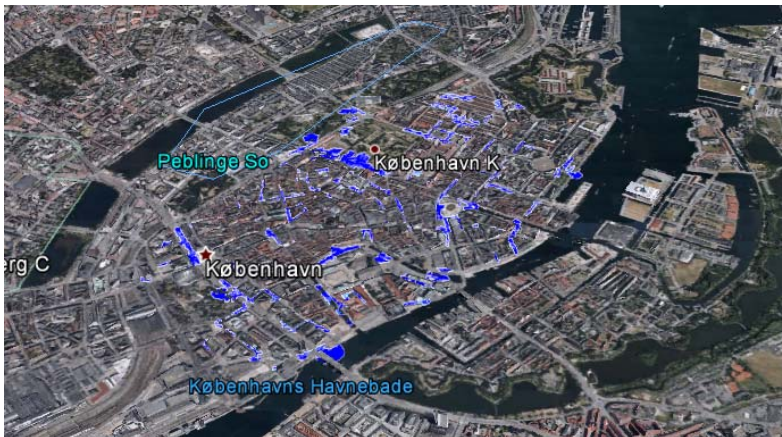
Numerical Weather Model
Forecasts



Re-calculation of flood forecast once every hour

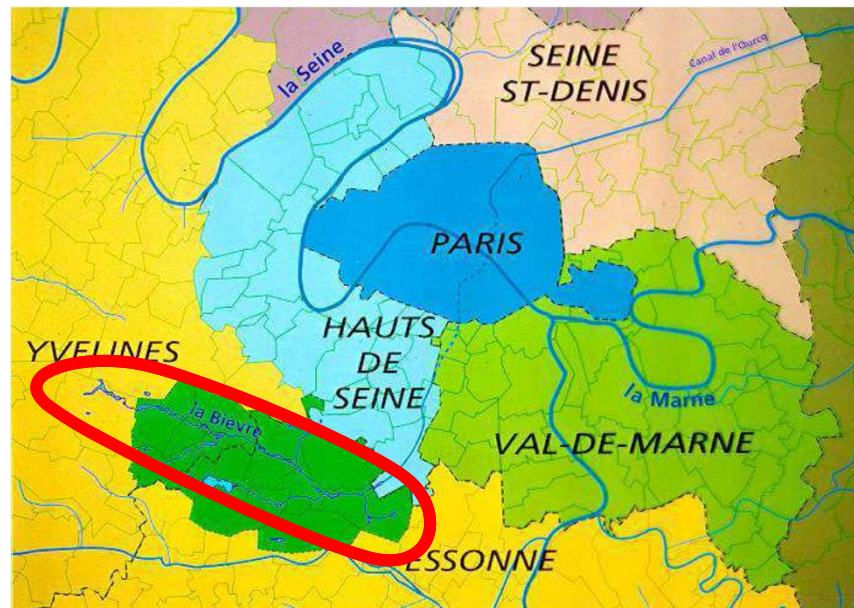


Copenhaguen: STAR Utility Solutions **SURFF**



- Flood forecast during extreme wet weather events
- Know where floods will occur before they happen
- Contingency action (road closures, barriers, sms etc.)

Catastrophic flooding in The Bièvre Valley (France)



The Bièvre : Guard against risks of flooding



- Two additional reservoirs with a capacity of 64.000 m³
- Creating a remote management system and dynamic and automated hydraulic control
- + Soil sealing control strategy in order not to increase runoff in the valley

The Bièvre : Automated management system No more major flood since its implementation

No major overflow :

- **6 rainy events since 1995**
- **including the two extreme rainfalls of 2001**



On July 6, 2001, it fell 55 mm in two hours in the valley

Bièvre Valley, Municipal, RESILIENCE

SIAVB Syndicat intercommunal pour l'assainissement de la vallée de la Bièvre



FLOOD RISK MANAGEMENT



Bièvre Valley
FRANCE

CONTRACT SCOPE

Site: Bièvre Valley
Scope: hydraulic management

CONTRACT DATA / Bièvre

Duration: 5 year contract renewed since 1992

ACTIVITY SECTOR

Resilient City, well being

EXPERTISE

Monitoring, modelling, decision support

The challenge

Floods prevention in the Bièvre valley

The company VEOLIA, in charge of the hydraulic regulation in the Bièvre Valley uses hydraulic management for its remote control management system.

The numerous floods that occurred in the Somme, the Marne or the Seine river in the early 1980s and during the first quarter of 2001 made flood prevention the forefront of the news.

Veolia's solution

The **hydraulic management system** implemented by Veolia for the control of the swelling of the Bièvre, tributary of the Seine, South of Paris, enables to prevent flood risks and to protect the inhabitants of the valley from the swelling of the Bièvre. Statistically, the protection has improved from a 10-year-period to a 20-year-period with the same infrastructure.

The management of the outflows is carried out thanks to the maintaining of a maximum limit of water in canals, limit of overflowing, so as to optimize the hydraulic transfer capacity.

The hydraulic
management
system

Since 1992

ALERT

The benefits for our client

This system interests the professionals working in this field and the local authorities who really know the consequences of important floods.

We can thus think that, in the coming years, hydraulic management systems such as the one implemented in the Bièvre Valley will be developed.

Process description

First of all, ALERT informs the selected operators of the actions undertaken by the automatic hydraulic management system of the Bièvre Valley.

The important information regarding the level measures, rate of flow, rate of flow variations are transmitted so that a specialist could judge if the actions undertaken by the automatons are appropriate and efficient.

Each reservoir possesses its own technical warehouse which enables the measurement of the level, the flow, the flow variation and the automatic command of the opening and closing of the floodgates. As they are conceived as chalets, they are in perfect harmony with the natural environment.

Then, ALERT transmits the whole alarms to the operators selected in the on-call schedule of the software. Thus, every functioning defects (motorized gates, automatons, measures, power cuts, UPS, ...), intrusion in the technical building or defect (stuck cut branches, etc...) is immediately signaled by ALERT.

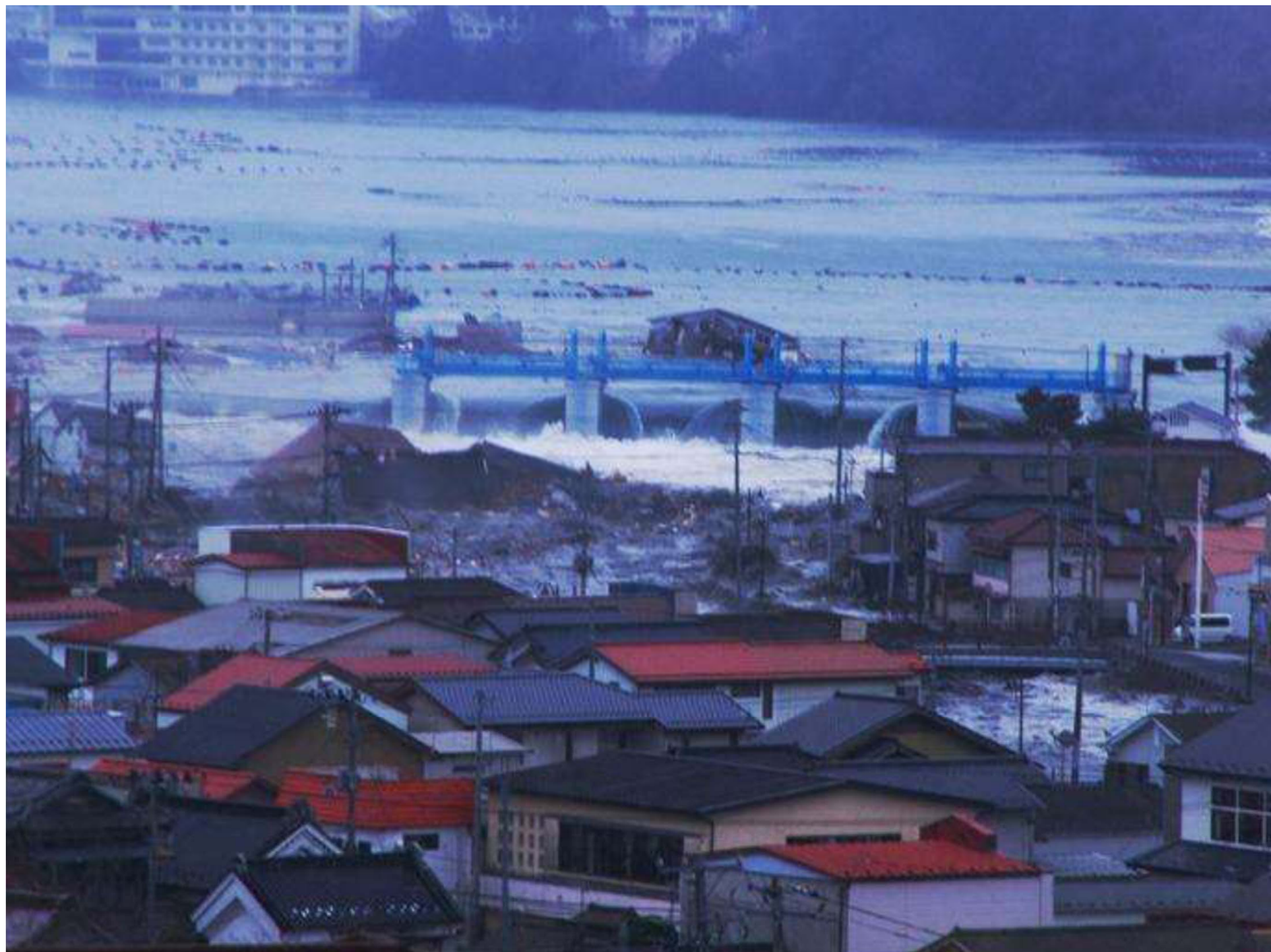
The whole means of monitoring, interpretation, and decision making process have been updated to the most recent scientific and operational knowledge since 1992 by Veolia and its client.



Natural disasters

Location of Minamisanriku City

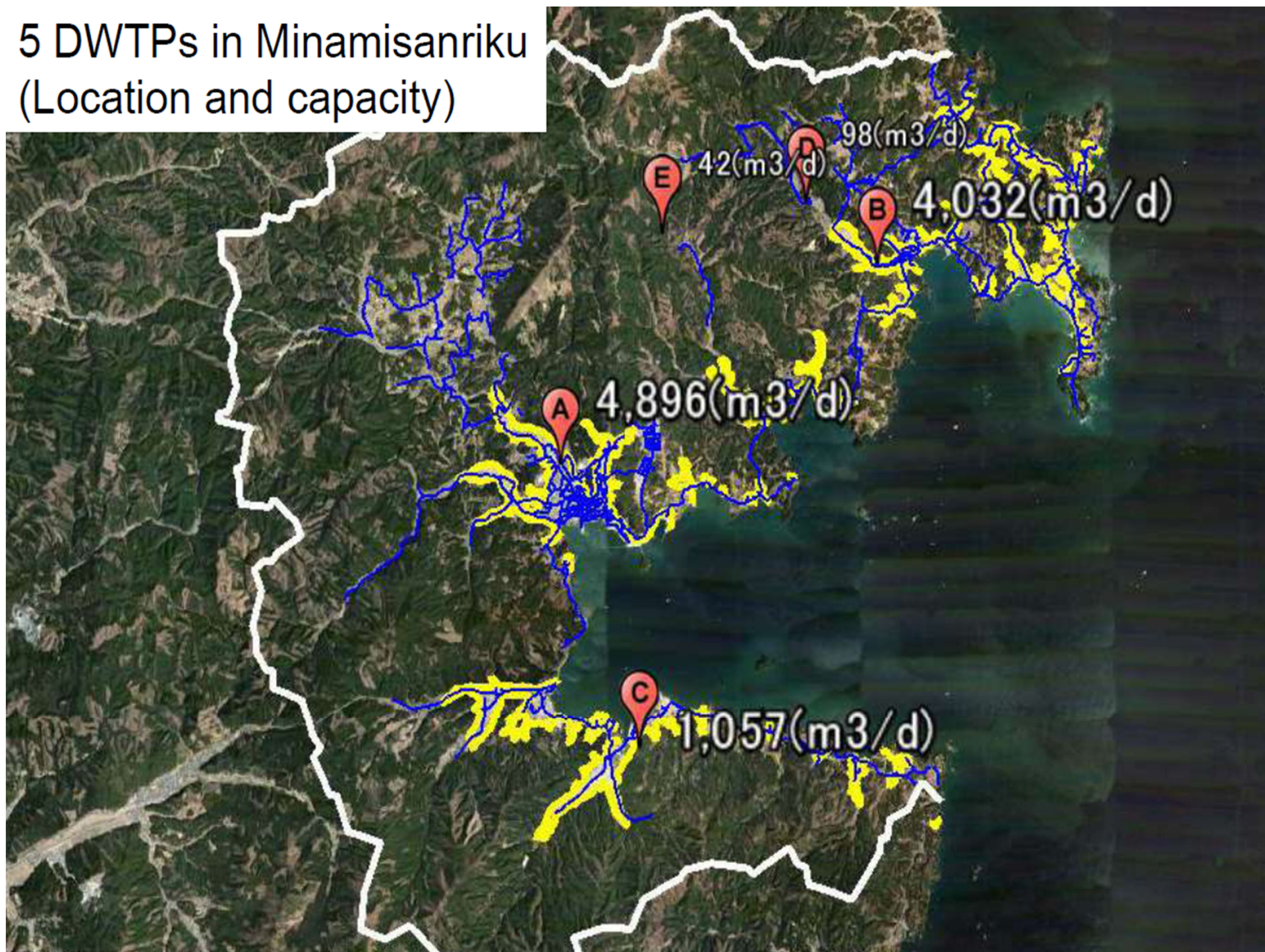








5 DWTPs in Minamisanriku (Location and capacity)



Sukezukuri DWTP
(about 1.6km from the sea)

**Before Tsunami
(June, 2010)**

Image © 2011 GeoEye
Image © 2011 DigitalGlobe
Image NASA

Data SIO, NOAA, U.S. Navy, NGA, GEBCO

©2010 Goo

画像取得日: 2010/6/25

33° 46'29.20" N 141° 26'52.45" E 標高: 2 m

高度



Sukezukuri DWTP
(about 1.6km from the sea)

This is an aerial photograph showing the Sukezukuri DWTP (Drinking Water Treatment Plant) and the surrounding area. The plant is located inland, about 1.6 km from the sea. The area is divided into a grid of blue lines, likely representing property boundaries or administrative divisions. A yellow line outlines a specific area, and red arrows point to it, indicating the tsunami inundation area. The sea is visible in the bottom right corner, and hills are in the background.

Tsunami inundation area

**After Tsunami
(April, 2011)**

Image © 2011 GeoEye

Image NASA
Data SIO, NOAA, U.S. Navy, NGA, GEBCO

©2010 Goo

Destroyed drinking water treatment plants

About 98% of the city's production capacity were destroyed.

		Production capacity (m ³ /day)	Raw water	Process	Structural damages
A	Sukedukuri DWTP	4,896	Groundwater	Chlorination	Surface structure destroyed
B	Isatomae DWTP	4,032	Groundwater	Chlorination	Surface structure destroyed
C	Togura DWTP	1,057	Groundwater	Chlorination	Surface structure destroyed
D	Kamisawa DWTP	98	Groundwater	Membrane	Minor
E	Komehiro DWTP	42	River water	Sand filter/ Activated carbon	Minor

Damage to the distribution pipelines

About 65km out of 230km were destroyed



Veolia group's support for the recovery effort

Veolia water's subsidiaries

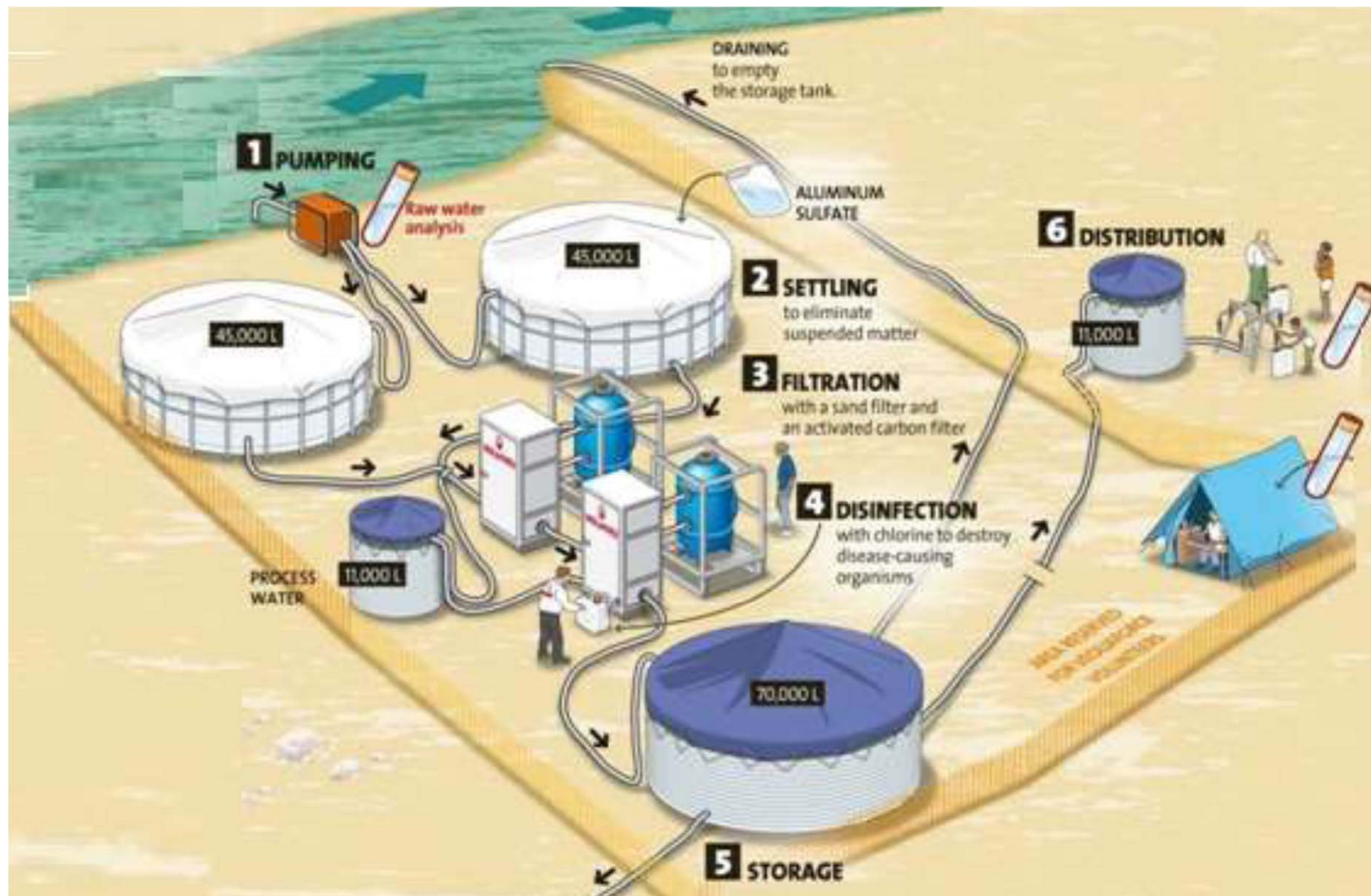
- contracted since 2009
- drinking water facilities operation, customer services and network management

Veolia group's activities in the water supply recovery effort

		Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Earthquake and Tsunami (11 March)	✖									
1	Facility damage check										
2	Water carrier truck support										
3	Water distribution test and leakage survey										
4	Aquaforce 5000										
5	Desalination plant										
6	GIS map management										
7	Emergency employment										

Aquaforce 5000 units

Mobile water treatment system for emergency rescue



Desalination units

2 RO units (1,300 m³/d) were installed to remove the high salt concentration from the groundwater



**Installed RO
units
in
Minamisanriku**

Acts of terrorism

The RAID and Veolia secured Nice drinking water network during major sport event

Context

For the Francophonie's Games 2013 in Nice, an outstanding feature of monitoring and securing the water quality has been deployed:

- Integration of the operational device (RAID and DCI-IT), specialized against different threats: Nuclear, Radiological, Biological, Chemicals
- Security of events and citizens
- Tested at the Shanghai World Expo and validated to London Olympics



Veolia's solution

- ENDETEC- Kapta TM unique technology composed by intelligent and autonomous sensors for energy
- Sensors were spread over the network in the hotspots identified by the RAID and DCI-IT
- The Kapta TM probes allow continuous measurement of the critical water quality parameters as recommended by the World Health Organization : pressure, chlorine , temperature and conductivity
- A 24h/24 real time monitoring is provided by experts from Veolia



**Conclusion:
Towards new business models
built on solutions
to address resilience issues**

Resilient City : a response to Cities' needs

Market trends

- Demography
- Climate
- Economy
- Politics

Economic development within cities that has to face growing impact of climate changes

Cities' challenges



Cities' expectations about « resilient » solutions

Efficiency

Safety

Quality of life

Recovery

Veolia's value proposition

Robust infrastructure

Resources conservation

Flood management

Critical energy supply

Heat waves mitigation

Critical event management

Veolia's approach on Resilience



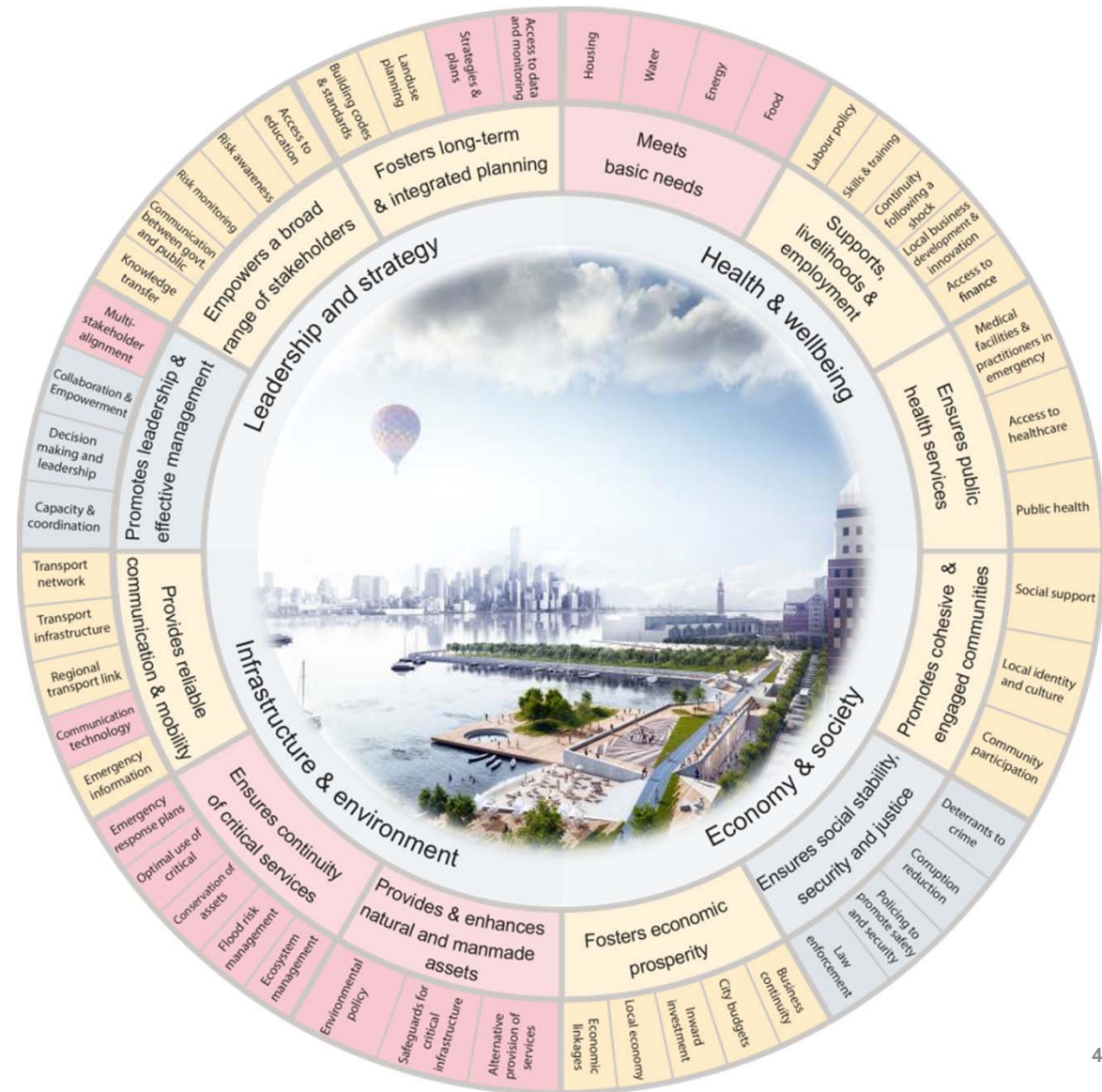
VEOLIA's core competences



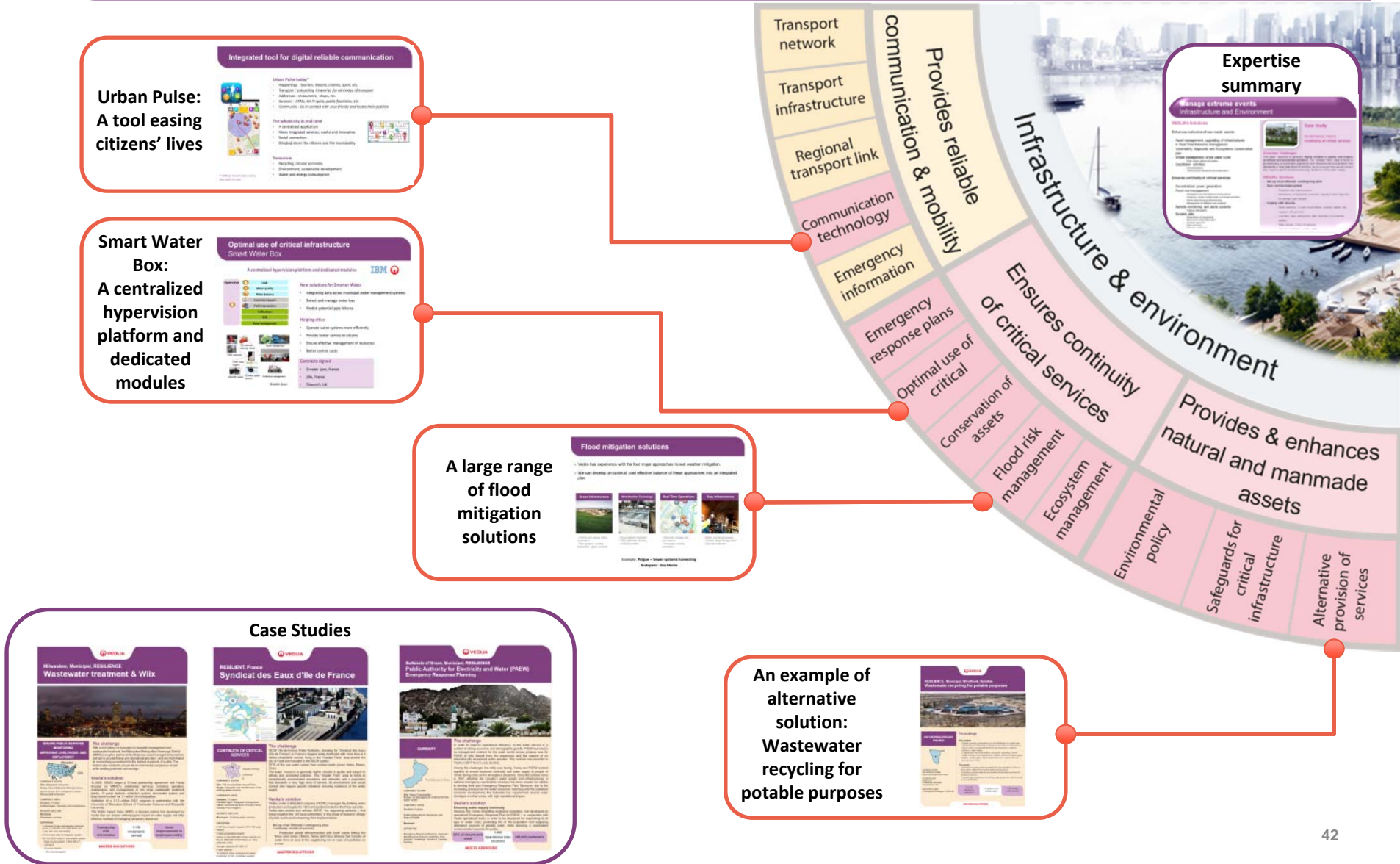
VEOLIA's contributions

The Veolia's resilient approach ensures that cities can perform effectively in the future.

Cities are equipped, organized and skilled to adapt and anticipate/overcome major risks.



**Focus on Veolia's competences
in Infrastructure & Environment**



Focus on Veolia's competences in Health & Wellbeing

Housing challenges and urban rehabilitation

Our understanding and response to Housing challenges

1. Improving quality, cost, safety, comfort and value
2. Increasing resilience to climate change, energy and environmental challenges
3. Improving sustainability and integration
4. Reducing energy bills and carbon
5. Enabling residents and tenants to participate



Veolia drinking water and waste water value chains

Drinking water and Waste water Value chains



Management of energy risks

Chronic Energy Shortages



REUSE: An alternative to irrigation, the example of Braunschweig

REUSE: an alternative resource Braunschweig



Healthcare systems challenges answered

Our understanding and response to Healthcare challenges

1. Improving quality, cost, safety, comfort and value
2. Increasing resilience to climate change, energy and environmental challenges
3. Improving sustainability and integration
4. Reducing energy bills and carbon
5. Enabling residents and tenants to participate

Case Studies



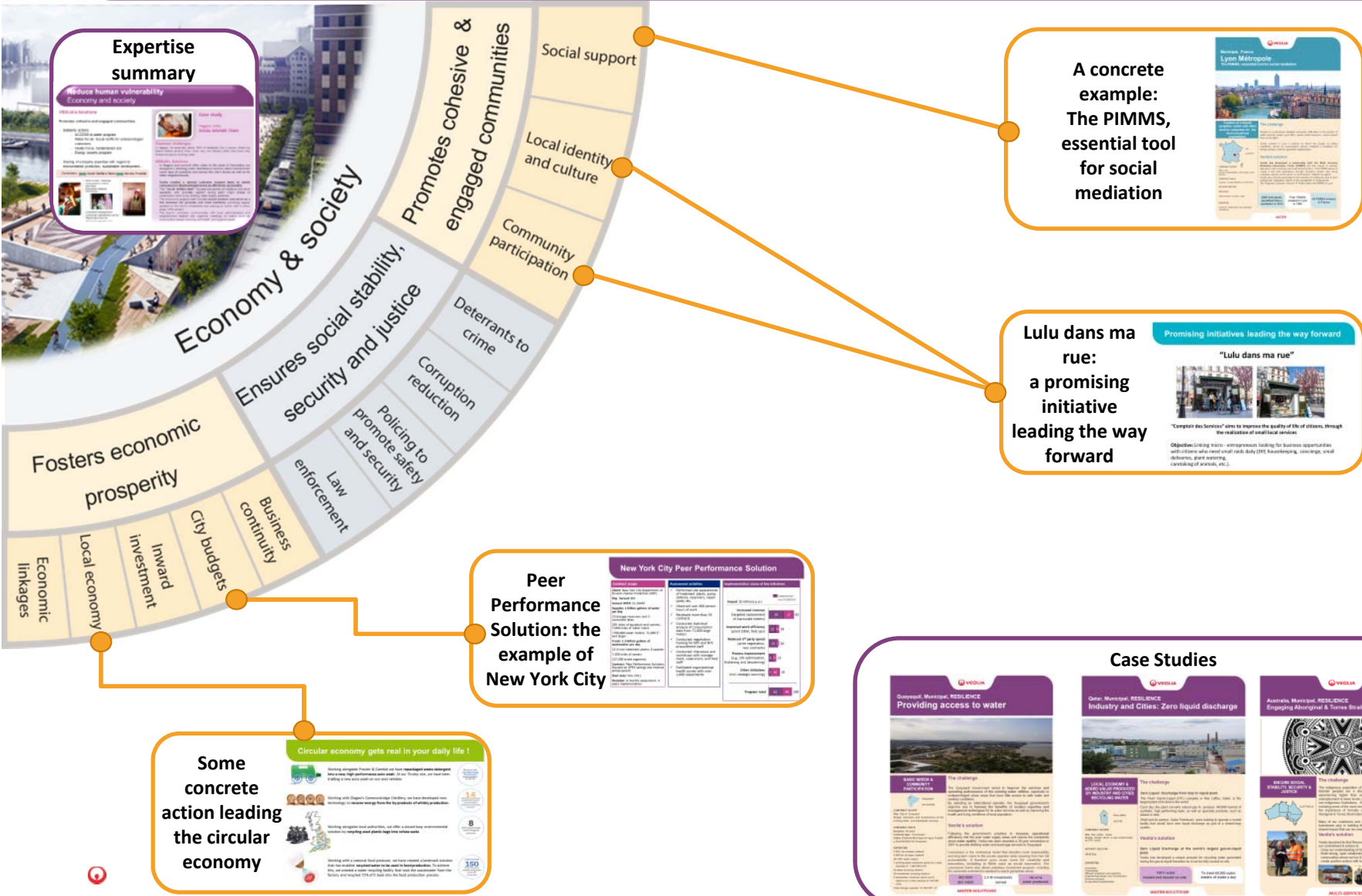
Expertise summary

Reduce human vulnerability Health and wellbeing

- Housing challenges and urban rehabilitation
- Veolia drinking water and waste water value chains
- Management of energy risks
- REUSE: An alternative to irrigation, the example of Braunschweig
- Healthcare systems challenges answered

- Veolia campus
- Veolia Foundation
- [Social incubators \(Mexico, Lyon, Toulouse\)](#)
- Support microcredit programs

**Focus on Veolia's competences
in Economy & Society**

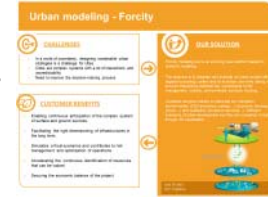


Focus on Veolia's competences in Leadership & Strategy

2EI:
a global
approach for
urban
strategy



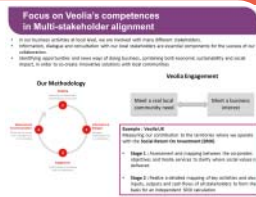
Forcity
initiative for
urban
modeling



Veolia and Insurance Cies partnership for risk management



Veolia engagement toward multi-stakeholders



Case Studies



Expertise summary

